

PAIA SURF HOUSE RULES

Welcome to Paia Surf House. We hope your vacation is all you dreamed of – and that you make memories that last a lifetime!

Quiet Hours: from 9:00 p.m. to 8:00 a.m., during which time the noise from the short-term rental home shall not unreasonably disturb adjacent neighbors. Sound that is audible beyond the property boundaries during non-quiet hours shall not be more excessive than would be otherwise associated with a residential area. Please respect our neighbors. U.S. Mainland and global visitors often arrive from different time zones so if awakened early be conscious of the time. Be aware that loud conversation and slamming car doors is a disturbance and loud music is never allowed.

Amplified sound that is audible beyond the property boundaries of the short-term rental home is prohibited. Our neighbors specifically asked for a 9:30pm curfew from noise on outdoor lanais.

Parking: Vehicles shall be parked in the designated onsite parking area and shall not be parked on the street. If 1 bedroom is rented then 1 parking space is available, if 3 bedrooms are rented then 2 spaces are provided, if 4-5 bedrooms are rented then 3 parking spaces are provided. There will always be 1-2 spaces reserved for the owners use.

No parties or group gatherings other than registered guests shall occur.

In Maui it is customary to leave your shoes (“slippahs”) outside of the house. There is a spigot in the front to rinse off sand before entering the house. Be aware that the initial water flowing from the spigot is very HOT and can burn so allow it to run for a while before rinsing hands or feet. We ask guests to please treat Paia Surf like it was their own home.

ACs: The ACs are brand new and very efficient. We ask you to keep the AC temperature set at 72 degrees, no lower, and just be patient for them to cool the room after turning them on. **Please close all doors and windows when the ACs are in use because the coils will freeze and the ACs will stop working.** In that case, a repair service will have to be contacted and response on Maui can be slow. This might cause your vacation in Maui to be air conditionless! When turning off ACs sometimes it takes a few pushes on the remote control button to ensure that the power is off.

Gates, Outdoor Showers and Outside Lights: We suggest keeping gates and the outdoor shower locked. Keep outside lights on at night. Close and lock all windows and doors when leaving the house. In addition, there is a security camera system located on the roof of the Paia Surf that has view of the parking and perimeter of the property.

NO SMOKING INSIDE THE HOUSE, ON THE LANAIS OR ANYWHERE ON THE PROPERTY AT ANY TIME

Restrictions: This is strictly a “NO SMOKING” rental. No smoking is allowed inside the home, on the lanais or in the yard at any time. No pets are allowed.

Plumbing: Absolutely nothing besides toilet paper flushed down toilets. That means **NO** sanitary napkins, dental floss, paper towels, baby wipes, condoms, or diapers are to be flushed or put down the drains. Plus, sand and mud must be rinsed off of feet and body before entering indoor showers.

Security: For your own security lock the doors, gates, outdoor shower and windows at all times and when leaving for the day. Do not leave valuables in your vehicle or the Paia Surf bikes out in the

front. Take normal precautions for protection of your personal belongings. *Paia Surf* management is not liable for loss or theft.

Trash: Trash pick up is along the road on Mondays. If you would like to recycle, we ask that you rinse all recyclables and kindly remove all lids. The owners will take care of the garbage at time of pick up by the county so no need to worry, you are on vacation. *Maui bugs will enjoy any food items left out or not sealed tightly.*

Laundry: There's a washer/dryer located on the ground level on the town side of the house and there are racks provided for air-drying, too. Use only the provided laundry detergent which is "HE" or the machine may stop working. Please clean out the lint trap before and after drying clothes. *Be aware that the laundry facilities and sand don't mix well.* There are clothes drying racks provided in order to air dry and shake out sandy clothing and towels before putting them in the washer, please.

Supplies: *Paia Surf* will initially be stocked with supplies (e.g. hand soap, dishwasher soap, and toilet paper). Extra supplies are guests' responsibility and may be obtained in the town of Paia or Kahului.

Kitchen Sink Dispose-all: The dispose-all will not crush larger food items like onionskins or large amounts of pasta, etc. Instead, the sink will become clogged and require a plumber's attention.

Refrigerator: The ice maker has a personality of it's own and if the freezer is left open for an extended length of time it may stop producing ice, and in some cases, the ice maker may be turned off completely by the owners. In that case, bags of ice are available at Minute Stop a few shops away.

Damages: Please notify us if anything is broken or you notice something is not working properly so we may repair or replace the problem promptly. Please call Annie at 808 214 3171 immediately, or Chris at 808 214 3253.

Tsunami: As are most beach towns in Hawaii, Paia is located in a tsunami zone. If you feel the earth shake do not wait for an alarm to sound, **immediately** head to higher ground. If you hear the tsunami sirens, which sound like a sustained blast, head to higher ground. If a tsunami is detected, you've been instructed to evacuate use the designated evacuation route, which is up Baldwin Ave (left on Hana Hwy, and right at the stoplight). **NOTE:** the siren system is tested on the first weekday of the month at 11:45 a.m. for about one minute, if the alarm sustains a tsunami alert has been issued. Please refer to www.co.maui.hi.us/documents/Civil%20Defense/disaster for more information.

Grocery Stores: In the town of Kahului about 10 minutes away, there is a Costco, Safeway, Foodland, Wholefoods, Alive and Well, Down to Earth and Cash N Carry. Paia has an excellent organic grocery called Mana Foods within walking distance up Baldwin Ave.

The Beach: The closest sandy beach is Paia Bay. Simply walk out to Hana Hwy and turn right, past about 10 shops, three small houses and take a right at the basketball courts. It's about a 5minute walk. **BEWARE** that when the waves are large, so are the currents. Watch out for sub-merged rocks just under the surface of the water. Refrain from diving in headfirst! There is no lifeguard on duty and the shore break can be dangerous. If it's windy, head to the far right hand side of the beach where it is sheltered.

TVs- they are SMART: The house has 4 flatscreens with Smart TV (via internet) so guests can watch instant view TV shows and movies through Netflix, Amazon, order movies through Zulu, etc.

Upper level family room TV has Web browsing, too. For upper level TVs simply turn on the TV power and you will see a blank screen, or a warning of weak signal, ignore that and push the **SMART TV hub** button (colorful button – or says “smart hub” near center of controller). It always takes a while for the TV to connect to the Internet so be patient, connecting is not unlike a computer. Once the smart hub is showing on the screen you can choose from many options: Netflix, Amazon, MLB baseball, ESPN, Family, Zulu, News, Facebook, etc. Our username and password is already set up for viewing Netflix, and you also have an option to put your own personal username and password but **BE SURE TO LOGOUT BEFORE** you leave the house!! If a small blank screen shows within the large screen during viewing, simply press the D button to remove it (only for upper level family room TV). For lower level TVs press Netflix and wait, after a few seconds Netflix will appear.

If there is no success in connecting it might be the router and you can troubleshoot: unplugging the wireless router for 10 seconds and then plugging it back in, wait for the wireless router to reboot and the lights to stabilize, then reboot/turn off the TV and try to access your program again. Ask, or text, Annie and Chris about how to reboot the router 808-214-3171 or 808-214-3253. If troubleshooting fails then contact Oceanic Time Warner 1-808-643-2100 and/or notify the owners (808 214 3171).

Check Out Procedure

Keys: Please leave keys inside lock boxes by the entrance or gate of your unit upon final departure with the door locked, windows closed, lights and AC off. **There is a \$25 charge for missing keys.**

CHECK OUT CLEANING AND VISITS LONGER THAN ONE WEEK: Visits for up to 7 nights will not have a cleaning charge if the house is left how it was found. It is not necessary to wash linens or towels, but please wash dishes, put dirty towels in a pile on the bathroom floors and empty all garbage cans and recycles. Visits of 2 weeks are required to have a cleaning midway into the visit. **Out Cleaning Charges:** Any extraordinary cleaning or laundry resulting from Guest’s visit will be charged to the credit card authorized below as damage/security deposit. Guest agrees to keep the premises in a clean and sanitary condition, to exercise care regarding all furnishings and household items and to make no alterations. Linens and towel laundering is included in the out cleaning fee.

Unique Characteristics of Paia Surf: The upper level has mirrored glass on the master bedroom clear light window, sliding doors and master bath. This allows guests to have their privacy with curtains left open during the day. Mirrored glass does not block vision through glass at night.

Check in is at 3pm or later and check out is promptly at 10am regardless of departure flight times. House cleaners and maintenance crew will arrive at 10am to prepare for the next guests! Any delays in check out cost the owner time and money. If guest plans on staying beyond check out then another days rent is required.

Contact: Please contact us if you have any additional questions. Annie **808 214 3171** or Chris (for emergencies only) **808 214 3253 Mahalo! ~~ Annie and Chris**